



# Designer Contracts

The UK's largest flooring contractor

Floorcoverings

Curtains & Blinds

Showhome & Design

Furniture & Lighting

[www.DesignerContracts.com](http://www.DesignerContracts.com)

## About us

Designer Contracts is the UK's largest flooring contractor; supplying and installing across the nation since 1992. We are a progressive company with an extensive product portfolio of floorcoverings, furnishings and design services, backed by a commitment to provide exceptional customer service.

Our expertise extends across a number of market sectors; new build, rental property, social housing, healthcare, care homes, education, hospitality & leisure, housing associations, commercial offices and local authorities.

## In short

### Products & Services

- Floorcoverings
  - Carpets
  - Carpet Tiles
  - Vinyl Tiles
  - Domestic Vinyl
  - Commercial Vinyl
  - Laminate
  - Wood
  - Accessories & other products
- Curtains & Blinds
- Furniture & Lighting
- Showhome & Design Services

### Facts & Figures

- Established in 1992
- Over 300+ employees

- Turnover in excess of £40m
- National company with a unique network of 15 regional centres
- 109,000 sq ft National Distribution Centre that carries over £2m of stock
- State of the art carpet cutting line
- Over 300 fitters
- In-house transport with fuel efficient fleet
- In-house curtain and blinds production
- Industry leading Showhome & Design Services team
- Fully committed to best practice in health & safety, environmental issues and CSR

## Customer commitment

Our commitment to providing the highest levels of customer service is based on the following guiding principles.

- Work as partners with our customers rather than as suppliers
- Keep our commitments and obligations of responsibility, respect and trust
- Offer best advice at all times and strive to attain the highest standards
- Communicate clearly, responsibly and effectively; always responding quickly to any requests
- Use our scale and long term supplier relationships to offer the leading brands at extremely competitive prices
- Hold substantial stocks for speed and consistency of supply
- Guarantee the quality of our products and fitting for a minimum of 2 years
- Follow a robust environmental policy, including the removal of all waste from site for recycling
- Adhere to stringent management systems and quality control procedures
- Deliver best local service through our unique regional network
- Recognise that sometimes things don't always go to plan, so work to resolve any unforeseen issues at the earliest stage
- Provide a prompt and efficient after sales service guaranteed by our Customer Service Charter

## Health, Safety and the Environment

Throughout our organisation, health & safety and the environment are of vital importance.

- All fitters are CSCS registered, with many DBS checked
- Central based team to keep on top of all the latest health & safety regulations
- All employees who visit sites are fully conversant with all safety requirements
- Award winning carpet waste recycling scheme
- Accreditations with all the leading industry regulators and organisations



Floorcoverings

Curtains & Blinds

Showhome & Design

Furniture & Lighting

[www.DesignerContracts.com](http://www.DesignerContracts.com)

## Our unique regional network

### Scotland

T: 01324 676100  
F: 01324 676101  
E: Scotland@DesignerContracts.com

### North East

T: 0191 266 0613  
F: 0191 266 5925  
E: NorthEast@DesignerContracts.com

### Yorkshire

T: 01132 385059  
F: 01132 402701  
E: Yorkshire@DesignerContracts.com

### North West & North Wales

T: 01772 705557  
F: 01772 704135  
E: NorthWest@DesignerContracts.com

### Central

T: 01246 853463  
F: 01246 857966  
E: Central@DesignerContracts.com

### North & West Midlands

T: 0121 359 6083  
F: 0121 359 4797  
E: WestMidlands@DesignerContracts.com

### South & East Midlands

T: 01536 524820  
F: 01536 526940  
E: SouthMidlands@DesignerContracts.com

### East Anglia

T: 01603 280994  
F: 01603 407592  
E: EastAnglia@DesignerContracts.com

### Wales & West

T: 01633 279310  
F: 01633 274619  
E: WalesAndWest@DesignerContracts.com

### Thames Valley & West London

T: 01753 577935  
F: 01753 539674  
E: ThamesValley@DesignerContracts.com

### North London & Essex

T: 01708 331060  
F: 01708 331069  
E: NorthLondonandEssex@DesignerContracts.com

### Thames Medway & South London

T: 01959 572313  
F: 01959 573789  
E: ThamesMedway@DesignerContracts.com

### Southern Counties

T: 01489 784196  
F: 01489 787555  
E: Southern@DesignerContracts.com

### Kent

T: 01233 220834  
F: 01233 501146  
E: Kent@DesignerContracts.com

### South West

T: 01392 879732  
F: 01392 877871  
E: SouthWest@DesignerContracts.com

### Showhome & Design Services

T: 01246 857944  
F: 01246 857966  
E: Showhomes@DesignerContracts.com

### National & General Enquiries

T: 01246 854577  
F: 01246 859147  
E: Enquiries@DesignerContracts.com



# Designer Contracts

The UK's largest flooring contractor

[www.DesignerContracts.com](http://www.DesignerContracts.com)