

Designer Contracts

Environmental Management and Policy Statement

Designer Contracts is the UK's largest flooring contractor and is committed to leading the industry in minimising the environmental impact of its activities. We operate a structured Environmental Management approach aligned with best practice to ensure that we meet our legal obligations, manage environmental risks effectively, and continually improve our environmental performance.

Designer Contracts operates in full compliance with all relevant environmental legislation and regulatory requirements. We demonstrate this through:

- Maintaining awareness of applicable environmental legislation and ensuring it is embedded into our policies, procedures, and operational controls
- Annual reporting of UK greenhouse gas emissions and energy usage as part of our financial reporting
- Compliance with the Energy Savings Opportunity Scheme (ESOS)
- Ensuring all waste is managed in accordance with Duty of Care Regulations, including the use of licensed waste carriers and appropriate documentation (e.g. waste transfer notes)
- Regular monitoring, review, and updating of procedures to reflect changes in legislation and industry best practice

Responsibility for environmental compliance sits at all levels of the organisation, supported by our management team and Health & Safety function.

Identification of Environmental Aspects and Impacts

We systematically identify and manage our environmental aspects and impacts across all activities, products, and services.

This is achieved through:

- Risk assessments and method statements for all installation and operational activities
- Evaluation of environmental aspects such as waste generation, fuel usage, emissions, and resource consumption
- Identification of control measures to minimise environmental risks
- Regular review of operations to ensure controls remain effective

Given the nature of our work, environmental risk is generally low; however, we maintain robust controls to mitigate risks associated with transport, materials, and waste.

Key Environmental Objectives

- Minimise adverse environmental impacts
- Reduce waste and maximise diversion from landfill
- Reduce emissions through fleet and energy management
- Promote recycling internally and across our supply chain

- Source products responsibly
 - Engage suppliers to improve environmental performance
 - Develop an environmentally responsible workforce culture
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Communication and Workforce Engagement

We actively communicate environmental responsibilities and expectations to employees, subcontractors, and stakeholders through:

- A robust Environmental Policy shared during induction and published company-wide
- A Net Zero Policy promoting best practice in energy use, waste reduction, and sustainability
- Monthly company newsletters highlighting environmental updates and improvements
- A Sustainability Champion network across all sites to drive local engagement and compliance
- Toolbox talks for subcontractors covering environmental responsibilities and site-specific requirements
- Inclusion of environmental requirements within risk assessments and method statements

We ensure all employees understand their responsibilities in delivering a safe and sustainable working environment.

Sustainable Procurement and Supply Chain

We are committed to maintaining a sustainable supply chain and:

- Select suppliers based on environmental performance and credentials
 - Work collaboratively with suppliers to improve environmental outcomes
 - Embed sustainability considerations into procurement and product selection processes
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Waste Management and Recycling

We operate a structured waste management approach to ensure compliance and maximise recycling:

- Use of a computerised planning system to minimise product and packaging waste
 - Forecasting of waste volumes to identify reduction opportunities
 - Segregation and safe storage of waste prior to disposal
 - Verification of waste classification and compliance with appropriate waste codes
 - Use of licensed and accredited waste management providers
 - Centralised waste return to warehouses for controlled disposal
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Carbon Reduction and Climate Change

We are committed to reducing our carbon footprint and improving energy efficiency through:

- Monitoring and reporting greenhouse gas emissions

- Improving energy efficiency across buildings and operations
- Transitioning to low-emission and electric vehicles
- Implementing telematics systems to monitor and reduce fuel consumption, emissions, and driver behaviour
- Using AD-Blue technology and onboard vehicle systems to reduce emissions
- Optimising logistics through backloading and efficient transport planning

We also consider the potential impacts of climate change in our operations and planning.

Incident, Emergency and Complaint Management

Whilst the business operates with low environmental risk and has not experienced environmental incidents or complaints, we maintain robust procedures to ensure effective response should issues arise.

This includes:

- A formal process for reporting, recording, and investigating environmental incidents, emergencies, and complaints
 - Oversight by our in-house Health & Safety Department, maintaining incident logs and ensuring corrective actions are implemented
 - Emergency response arrangements, including spill response and clean-up measures
 - Insurance coverage for environmental clean-up where required
 - Root cause analysis and implementation of preventative measures to avoid recurrence
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Monitoring, Review and Continuous Improvement

Designer Contracts is committed to continual environmental improvement through:

- Regular monitoring of environmental performance and impacts
 - Periodic review of policies and procedures
 - Engagement with employees to identify improvement opportunities
 - Ongoing assessment of operational efficiency and environmental performance
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Commitment

We are committed to maintaining legal compliance, reducing environmental impact, and fostering a culture of environmental responsibility throughout the organisation. This policy is reviewed regularly to ensure it remains current, effective, and aligned with both legislation and business practices.

Signed: *L Walters*

Louise Walters
Commercial Director

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